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|  | Giovanni Alvarez  3722 E. Vista Dr Visalia Ca 93292  Galvarez559@hotmail.com  559-740-2686 |
| Objective | I am seeking a position that will allow me to utilize my technical skills in an environment that offers a more significant challenge and the opportunity to help the company advance efficiently and productively. | |
| Skills & Abilities | * **Programming & Scripting:** Python, Java, JavaScript, Bash, PowerShell v6 * **Cloud Platforms:** AWS (Route 53, IAM, VPC), Azure, Google Cloud Platform * **Automation & Infrastructure as Code:** Ansible, Chef, Puppet, Jenkins, Terraform * **Virtualization & Hypervisors:** VMware ESXi, VirtualBox, Hyper-V, Nutanix * **Containerization & Orchestration:** Docker, Kubernetes * **Version Control:** Git, GitHub, Bitbucket * **Monitoring & Network Management:** PRTG Network Monitor, SolarWinds, Cisco Meraki * **Networking & Security:** Cisco MS425, MX85, MS225, MR28; Domain Controller; VPN; VLAN; SMTP Server; Firewall Configuration; Intrusion Detection Systems * **Email & Collaboration Systems:** Microsoft Exchange migration to Office 365 * **Backup & Recovery:** Veeam Backup Services | |
| Experience | Cobblestone Fruit  **Supervisor/Network Administrator 8/28/23 – Current**   * Implement and manage network security protocols such as firewalls, ACLs, segmentation, and intrusion detection systems, ensuring a secure and resilient network environment. * Provide technical assistance and support to users regarding network connectivity, access issues, and system integration. * Maintain detailed network documentation including configurations, diagrams, and inventory, and generate reports on network performance, incidents, and capacity planning. * Plan and execute network upgrades, scaling infrastructure to accommodate company growth and technological advancements while minimizing downtime. * Collaborate with internal teams and vendors to ensure seamless integration and efficient network operations. * Perform data migration projects and configure Nutanix Hypervisor for redundancy, resilience, and high availability. * Configure and manage Veeam Backup services to ensure secure and reliable data protection. * Administer AWS services including Route 53, IAM, and VPC configurations, optimizing cloud networking infrastructure for performance and security.   **Family Healthcare Network** **I.S Tech Supervisor** – 09/2021 – 08/2023   * Led IT department operations, including staff supervision, project management, and budget oversight, ensuring alignment with organizational goals. * Developed and enforced IT policies and procedures to enhance security, reliability, and availability of technology infrastructure. * Partnered with cross-functional teams to assess business needs and deliver tailored IT solutions that improved operational efficiency. * Managed and maintained hardware, software, and network systems; diagnosed and resolved complex technical issues to minimize downtime. * Monitored IT systems performance against SLAs, implementing optimizations to improve uptime and responsiveness.   **I.S Tech II** – 08/2020 – 09/2021   * Deployed and configured monitoring and alerting solutions using ELK, Prometheus, and Grafana to proactively detect and resolve issues. * Established best practices for version control, CI/CD pipelines, and agile development workflows to improve release quality and speed. * Developed automation scripts in Bash and Python to streamline IT processes and reduce manual workloads. * Collaborated on application deployment and configuration across Linux and Windows environments. * Managed VMware virtual machines and Docker containers for development, testing, and production environments. * Trained and mentored new hires, and coordinated with leadership to enhance IT service delivery.   **I.S Tech I** – 04/2018 – 08/2020   * Provided remote and on-site technical support to end-users for hardware, software, and network issues. * Installed, configured, and troubleshot desktops, laptops, printers, and peripheral devices. * Collaborated with IT team members to resolve escalated issues and implement preventive solutions. | |

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| Education | **san joaquin valley college**, -VisaliacOMPUTER SYSTEM ADMINISTRATOR Associate degree in science  **Western Governors University** CLOUD computing,BACHELOR OF SCIENCE | |
| certifications | * **CompTIA A+** * **CompTIA Network +** * **CompTIA Security+** * **CompTIA Cloud+** | * CompTIA Project+ * CompTIA Cloud Essentials * LPI Essential * AWS Certified Solutions Architect -(Associate) |